



# Test Taker Bulletin



Version  
**1.0**

Date  
**Wednesday, June 25, 2025**

Classification  
**Public**

**HiSET®** is a high school equivalency testing program that will help you take the next step in your educational or career journey. The HiSET program was created to provide you with an affordable, more accessible alternative to other high school equivalency tests. You can earn the credentials you need to continue your education or to succeed in the workplace.

**More flexible.** The HiSET is available in English or Spanish and test at home or computer-based format in a physical test site. A paper-based option is also available for those needing accommodations. The program offers additional accommodations for test takers with disabilities and health-related needs.

**More accessible.** You can take the HiSET test at any of your state or territory's existing test sites or online in your own home, so you can choose your preferred method of testing that is most convenient for you. Please refer to the state or territory [requirements](#) to determine which options are available to you.

**More affordable.** The HiSET test costs less than other tests, and you get two retests within a 12-month period of your original subtest purchase date without an additional test fee, maximum of 3 attempts per subtest in a calendar year.

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# Examinations by HiSET PSI Services LLC

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All questions and requests for information about the HiSET test should be directed to PSI. Each state has its own requirements about who can take the HiSET test. Be sure to check your state's requirements at [hiset.org/test-takers-requirements](https://hiset.org/test-takers-requirements) before preparing for or scheduling your test.

This Test Taker Bulletin provides you with information about the HiSET. Contact HiSET PSI at **855-MyHiSET (855-694-4738)** if you need further assistance, including help creating an account, signing into your account, or resetting your password.

To confirm your identity with a HiSET PSI test taker services representative you will need to provide your name, address, date of birth, and phone number as well as one of the following:

- Test Taker ID.
- Email address used when setting up your original HiSET account.

**PSI cannot give personal information to anyone other than the test taker, including relatives or friends.** Privacy laws require that requests to update or release information of a PERSONAL nature (such as identification, address, and account history) come directly from the test taker. If you are NOT the test taker, our representatives must limit their assistance to GENERAL information.

## **PSI Services LLC**

**Toll Free Telephone:** 1-855-MyHiSET (1-855-694-4738)

**Mon-Fri:** 6:30 am – 5:00 pm Central Time

**Sat and Sun:** 8:00 am – 4:30 pm Central Time

**Email:** [HiSETsupport@psionline.com](mailto:HiSETsupport@psionline.com)

**Website:** [hiset.org](https://hiset.org)

# Registering for the Test

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Before you schedule an appointment to take the HiSET test, please read the following information carefully so you understand the process and policies.

## 1. Check to see if your state or territory offers the HiSET

Please visit the HiSET website ([hiset.org](https://hiset.org)) and check to be sure the HiSET test is offered in your state/territory. You should also review your states or territories eligibility requirements, which are available on the [hiset.org](https://hiset.org). Some states/territories require you to be a minimum age, a resident of that state/territory, or to take a preparation course before taking the test. In addition, fees and retesting rules may be different for each state/territory.

**NOTE:** Before you schedule a test, it is important that you read and understand the policies for the state/territory where you plan to take it. If you do not see your state/territory listed on the [HiSET website](https://hiset.org), your state/territory may not offer the HiSET test yet.

Check with your state/territory high school equivalency office to see what your options are.

## 2. Create a My HiSET account

Whether you plan to schedule your appointment online or through the assistance of PSI Test Taker Services, we encourage you to create an account through the [HiSET Information and Registration Portal](https://hiset.org). Creating a My HiSET account gives you quick, easy access to all your HiSET test information.

**With a My HiSET account, you can also:**

- Schedule and pay for each subtest.
- View your appointment confirmation.
- Reschedule or cancel a test.
- View your account history.
- View your scores.
- Update your profile information.

**NOTE: When you create your My HiSET account you must register with your first and last name**

exactly as it is written on the government issued identification that you bring with you on test day. Failure to provide identification that matches exactly as it reads (first and last name only) on your identification will result in your not being able to test. In addition, if you are turned away, you will forfeit the examinations fees paid for that examination.

In some states and territories, test site personnel can help you create your account and register for an examination. Please refer to the state/territory requirements at [hiset.org](https://hiset.org) to find out where you need to register.

**If you are unable to create an account or need help, contact PSI Test Taker Services at 1-855- MyHiSET (1-855-694-4738). You will need the following information when you contact PSI: your name, date of birth and your HiSET test taker ID # if one has been assigned to you.**

### **3. Review all the information on fees and refunds**

You should review the HiSET testing fees, see which forms of payment are accepted, and read the refund policies before you schedule a test. Fees and other policies may vary by state/territory. See the Requirements by State section on the website for more information. You can also review the “[Refund Policy](#)” section in this Test Taker Bulletin.

### **4. Select a testing method**

In most states/territories, you can find available test dates and times online through your My HiSET account. Depending on the method you want to take your test (computer-based, paper-based or test at home), the availability of dates, times and locations of testing centers will vary. Test at home is available 24 hours per day, seven days per week for your convenience.

You can search for a test site in your state/territory at [hiset.org](https://hiset.org). You can also search by test site name if you are looking for a specific location.

### **5. Request disability accommodations if necessary**

If you have a disability or health-related need and require testing accommodations, you may be required to request your accommodations through PSI before you can

schedule an appointment. Please note that the approval process takes approximately 48 hours after receipt of all required documentation. Be sure to allow enough time before your desired test date and also ensure that you have created your MyHiSET registration.

**To request accommodations, submit documentation from a medical authority or learning institution describing the disability or limitation and the accommodation being requested online using the [PSI Accommodations Request Form](#). Please note, requests cannot be submitted by phone.**

Verification from the medical authority or learning institution that rendered the diagnosis must be submitted to PSI on letterhead or stationery of the authority or specialist and include all the following:

- Test taker's name.
- Description of disability and limitations related to testing.
- Recommended accommodation/modification.
- Name, title and telephone number of the medical authority or specialist.
- Original signature of the medical authority or specialist.
- Note: Expired IEPs are acceptable.

## Accommodations Available Without Prior Approval

Some test takers with disabilities or who would otherwise have difficulty taking the test may utilize the following accommodations without prior approval. You can bring most of these items with you to the test center:

- Transparent overlays.
- Earplugs (not attached to any electronic device).
- Plain, unmarked straightedge to assist with keeping place while reading. You may use a piece of scrap paper for this purpose, but it must be returned at the end of the testing session.
- Handheld non-electronic magnifying device (without memory or camera).
- Seat cushion/back pillow, or footstool (item will be inspected by test center personnel before and after testing).
- Prescription medications (in the prescription bottle with a label indicating your name, dosage and directions).
- Service animals.



- Medical devices (e.g., asthma inhaler, hearing aid, pacemaker, insulin pump on vibrate or silent, oxygen tank, TENS stimulator).
- Highlighter or black felt pen for essays and scratch work only.
- Scratch paper (\*provided by and to be collected by test center personnel at end of testing session).

## 6. Schedule your test

You can schedule the subtests in any order you choose and at your own pace, so you have time to prepare for each test or you may choose to take all five HiSET subtests on the same day (approximately 7.5 hours of testing). The option to take all five subtests in one day may not be available for testers with approved accommodations or in some states/territories as well as some test sites may be unable to accommodate the number of hours required for testing. Scheduling options vary depending on the state/territory that you are taking the test. In some states and territories, your test site administrator can schedule the test for you. For most states/territories, you may:

- Schedule online through your [My HiSET](#) account (NOTE: if you have an approved accommodation, you MAY NOT schedule online, you MUST contact PSI to assist with scheduling).
- Call PSI customer service at **1-855-MyHiSET** or **1-855-694-4738**.

**NOTE:** You must contact PSI to schedule your appointment if you have a disability or health-related need and require testing accommodations, unless otherwise noted.

**Be sure to read the policies in this bulletin on [rescheduling](#), [cancelling](#), or [retaking the test](#) as well.**

# Payment Policy

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The cost of the HiSET test varies by state/territory and/or test site. To learn more about your state/territory's fees and policies, please check the [Requirements by State](#) section.

**You must pay for the test at the time you schedule it**, CASH is not accepted.

Accepted forms of payment include debit, credit card (American Express, Discover, MasterCard, VISA and JCB), Apple Pay and PayPal.

**Please note:**

- All fees are stated in U.S. dollars.
- Services may be withheld for non-payment of fees.

PSI reserves the right to add or remove online payment methods at its own discretion and without notice.

**NOTE: TEST FEES ARE NOT EXCHANGEABLE.** Testing fees and registrations are not exchangeable between computer-based tests, Live Online Proctoring, and paper-based testing.

# Refund Policy

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Refund policies may vary by state/territory. For more information, view your state's requirements at [hiset.org](https://hiset.org).

Appointments may be cancelled or rescheduled due to events outside your control. Please refer to the section on “[Exception cases](#)” for more information about refund eligibility when this happens.

## Refund Rules

**You are eligible for a full refund of your test fee if you cancel 24 hours before your appointment.**

If you are absent from or arrive too late to take the test at the test site where you are scheduled, you are not entitled to a refund.

All refunds are in U.S. dollars. Refunds for cancelled appointments will be made to the credit/debit card used or credited back to the voucher.

## Exception Cases

**Exception cases refer to:**

- Events caused by PSI or the test site.
- Events beyond the control of all parties:
  - Car accident.
  - Illness of the test taker or an immediate family member.
  - Death of an immediate family member.
  - Jury duty.
  - Military duty.
  - Weather related concerns.

Exception cases are handled and evaluated for refund eligibility on a case-by-case basis. In most instances, you will be required to submit the appropriate documentation to validate the exception, for example, a doctor's statement regarding illness, etc. PSI understands events may occur outside of the test taker's control and has processes in place to evaluate and approve refunds for PSI-collected HiSET test fees.

# Test Scheduling Procedures

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The easiest way to schedule your examination is to go to [hiset.org/test-takers-schedule/](https://hiset.org/test-takers-schedule/). Here you will find responses to Frequently Asked Questions regarding how to Book (register/schedule) for an examination as well as specific state/territory requirements. For example, from this site, we have selected to see the state requirements for California:

**HiSET® Requirements and myHiSET Sign-In by State or Jurisdiction**

**BEFORE YOU BOOK YOUR TEST:** It's important that you read and understand the policies for the state or jurisdiction where you plan to take it.

Each state or jurisdiction has its own testing requirements and policies – including booking, fees, retesting rules, and age or residency rules. Find your state to view your requirements and to sign into or create your myHiSET account.

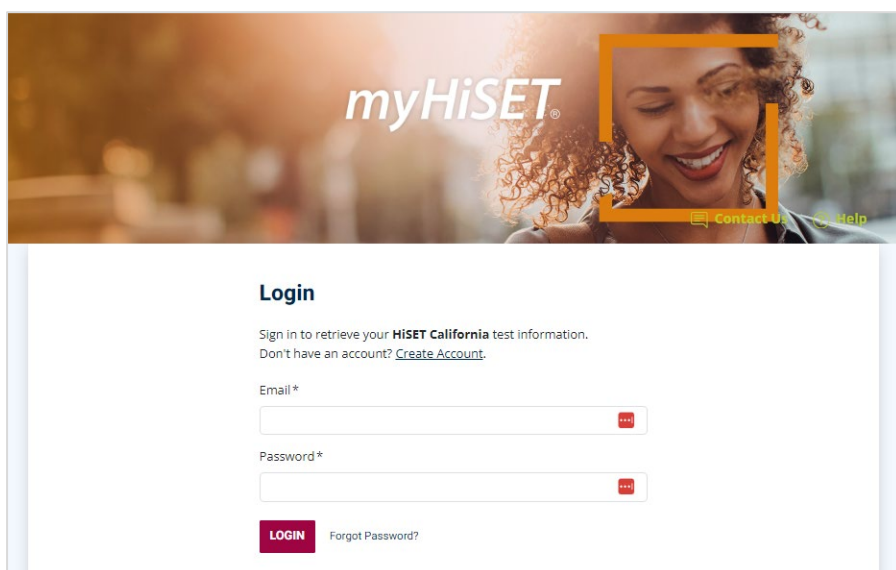
To login/create an account or see state requirements, select your state then click the link.

CALIFORNIA ▼

[See State Requirements](#) [myHiSET Sign In](#)

*If you don't see your state or jurisdiction listed above, it may not offer the HiSET exam yet. Check with your high school equivalency office to see what your test options are.*

You may select “[See State Requirements](#)” or “[myHiSET Sign-in](#)”. If you select the myHiSET Sign-in the following screen will be displayed:



## Existing Account

- If you already have an account, use the email address used to create that account in the “Email Address” field.
- Use the password that you created when creating the account. If you do not remember the password, you may select the “Forgot Password?” button and an email will be sent to the email address you provided with instructions on resetting the password.

**NOTE:** If you tested prior to October 1, 2022, you **MUST** use the account that was set up at that time.

DO NOT create a new account as this will result your prior HiSET results not associating with the new account.

If you do not know your previous test taker account email address, please contact Test Taker Services for assistance.

## New Account Setup

- If you have not created an account, select the ‘Create Account’ link that will guide you through setting up your account.
- REMEMBER: Keep track of the email address you use to set up your account along with the password. This email will be used throughout all of your testing for the HiSET program.

To create a new account, complete all of the fields marked with an \* (see example below) and select Create Account.

### Create Account

First Name\*

Last Name\*

Middle Name

Suffix

Date of Birth\*

mm/dd/yyyy

Email\*

New Password\*

Confirm Password\*

Country of Residence\*

☐ Phone/SMS Contact

Mobile Number

+1

We will only use your phone number for test instructions and scheduling updates relating to your account.

☐ Marketing Communications

Allow PSI and affiliates to send me emails with useful information related to my career, including promotional offers, products, and services (You may unsubscribe at any time).

CREATE ACCOUNT

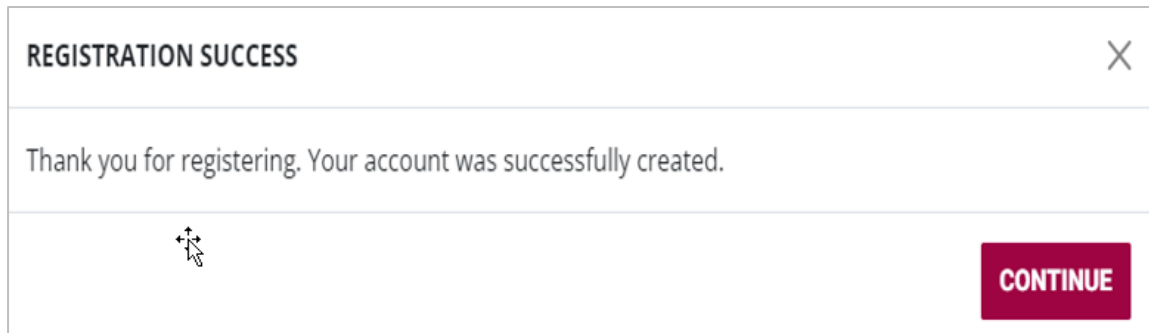
Cancel

By continuing, you agree to The Company's Conditions of Use and Privacy Notice.

Your password must contain:

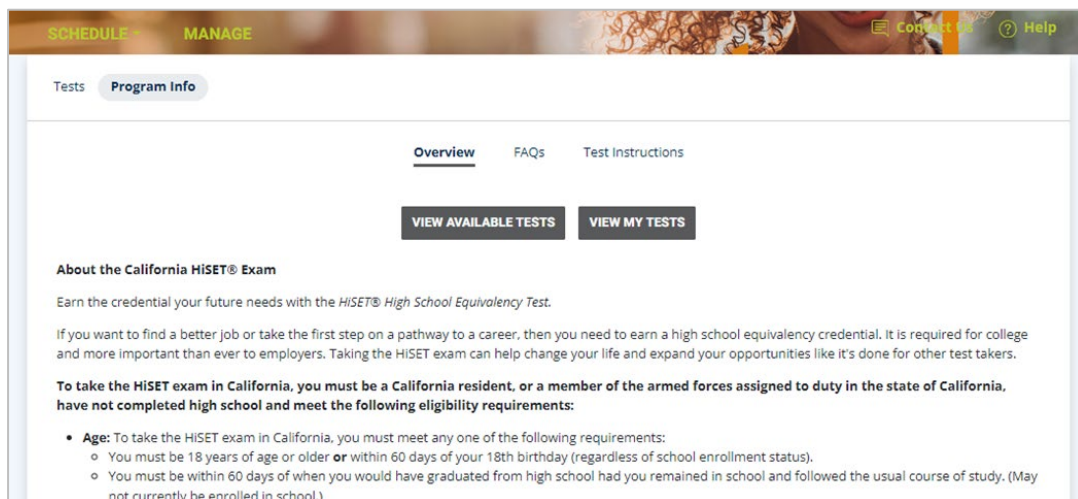
- × At least one capital letter A-Z
- × At least one lower case letter a-z
- × At least one number 0-9
- × At least one special character !@#/\$%^&\*
- × At least 8 and up to 32 characters

1. Select **CREATE ACCOUNT**. You will be presented with the following confirmation:



You will then be presented with the option to view any tests you have taken previously, see what available tests there are as well as schedule. In addition, you will see the specific overview from the state that you have selected, for example, California which is represented below:

2. When you are ready to schedule, select **VIEW AVAILABLE TESTS**. The test that you are eligible to take are listed.





**3. At the right, select the examination that you want to take.**

The screenshot shows a web interface for scheduling a HiSET exam. At the top, there are tabs for 'SCHEDULE' and 'MANAGE'. Below these, there are links for 'Contact Us' and 'Help'. The main content area is titled 'Tests' and 'Program Info'. A green checkmark icon indicates that the user is eligible to take the following tests:

- California HiSET Language Arts - Reading (Spanish) - Computer Based Test**  
Onsite (Test Center)
- California HiSET Language Arts - Reading (Spanish) - Paper Based Test**  
Onsite (Test Center)
- California HiSET Language Arts - Reading (Spanish) - Test at Home**  
Online Proctored (Live)
- California HiSET Language Arts - Reading - Computer Based Test**  
Onsite (Test Center)
- California HiSET Language Arts - Reading - Paper Based Test**  
Onsite (Test Center)

**NOTE:** Be careful to ensure you are selecting the correct examination language (English or Spanish) as well as how you want to take the exam (computer based, paper based or test at home).

4. After reading the exam center regulations, select **CONTINUE BOOKING** on the right of the screen.

The screenshot shows the PSI exam booking interface. At the top, there are tabs for 'SCHEDULE' and 'MANAGE'. Below these, there are tabs for 'Tests' and 'Program Info'. A green checkmark icon indicates that the test is ready to be booked. The main heading is 'California HiSET Language Arts - Reading - Computer Based Test'. Underneath, there are links for 'FAQs' and 'Test Instructions'. The 'Test Instructions' section is expanded, showing 'PSI Exam Center Regulations - Live Proctored' with two numbered points. On the right side, there is a 'Candidate Bulletin' link, a 'Fee: \$12.75 USD' section with a 'Fee Policy' link, and a 'CONTINUE BOOKING' button. Below the button, it says 'Total Price: \$12.75 USD Inclusive of all taxes.'

**NOTE:** You may also access the [Candidate Bulletin \(Test Taker Bulletin\)](#) at any point in this process by selecting Candidate Bulletin just above the Continue Booking box.

You will receive a confirmation screen confirming again the examination you have selected, the language selected as well as how you want the examination delivered, e.g., test site, etc.

5. Review the examination being scheduled to ensure it is the correct language and your preferred method of testing, then select **CONTINUE BOOKING**.

The screenshot shows the PSI exam booking confirmation screen. At the top, there is a progress bar with five steps: 1. Test Options, 2. Candidate Details, 3. Schedule, 4. Payment, and 5. Review. Below the progress bar, it says 'Booking: California HiSET Language Arts - Reading - Computer Based Test - Onsite (Test Center)'. There is a 'Candidate Bulletin' link. The 'Language' section shows 'Test Language - English'. The 'Test Format' section shows 'Onsite (Test Center)' selected with a green checkmark. At the bottom right, there is a 'CONTINUE BOOKING' button.

6. Complete the section entitled **Candidate Details**. All fields denoted with an asterisk (\*). You will not be able to move forward in the processing without completing this information.

**Candidate Details**

Date of Birth \*

01/01/2001

Email Address \*

Telephone Numbers

Home Phone

Office Phone

Cell Phone / Pager

Primary Contact Address

Street Address1 \*

Address2

City \*

State \*

Country \*

US

Postal Code \*

When all required fields are complete, select **CONTINUE BOOKING** at the bottom of the Candidate Details page.

**CONTINUE BOOKING**

## Scheduling at a Test Site

1. Enter the “City, Province or Postal Code” and select **FIND**.

**Find Your Nearest Test Center**

[I have a test center code](#)

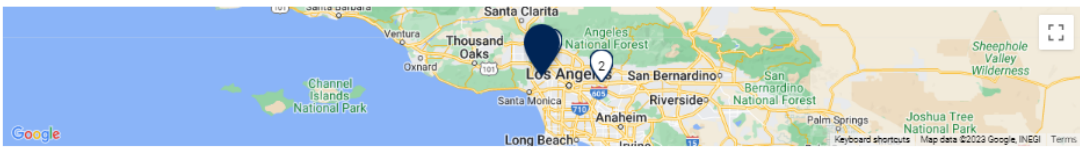
City, province, or postal code Radius

2. Select the Preferred Test Site and click **VIEW AVAILABLE TIME SLOTS**.

**Find Your Nearest Test Center**

[I have a test center code](#)

City, province, or postal code Radius



**1 Burbank Adult School - CBT (6.12 MI)**  
3811 W. Allan Avenue, Burbank, CA, US  
  
First date in October: Friday October 20

**2 El Monte-Rosemead Adult School - CBT (21.35 MI)**  
10807 Ramona Blvd., El Monte, CA, US  
  
First date in October: Wednesday October 18

3. Select a date and time, then click the **BOOK THIS TIME SLOT** button.

The screenshot shows a booking interface. On the left is a calendar for October 2023. The days of the week are listed at the top: SUN, MON, TUE, WED, THU, FRI, SAT. The dates are arranged in a grid. The date 27 is highlighted with a green circle, indicating it is selected. Below the calendar, there are two circles: one with a green outline labeled 'Available' and one with a solid green fill labeled 'Selected'. To the right of the calendar is a box titled 'Time slots available for: Friday October 27'. Inside this box, there is a green pill-shaped button labeled '9:00 AM'. To the right of this box is a dark gray button labeled 'BOOK THIS TIME SLOT'.

4. If paying by Coupon or Voucher, enter the code in the box provided and click **APPLY**.

5. Enter your Billing Address and click the **CONTINUE** button.

The screenshot shows the billing and order summary section of the booking interface. On the left is a form titled 'Billing Address'. It includes a checkbox labeled 'Billing address is the same as mailing address'. Below this are fields for 'Address 1 \*', 'Address 2', 'City \*', 'Administrative Region (State/Province) \*', 'Zip/Postal Code \*', and 'Country of Residence \*'. The 'Country of Residence' dropdown menu is currently set to 'United States'. At the bottom right of the form is a dark gray button labeled 'CONTINUE'. To the right of the form is a box titled 'Order Summary'. It contains a table with the following items and prices:

California HiSET Language Arts - Reading - Computer Based Test	\$12.75 USD
California HiSET Language Arts - Reading - Computer Based Test <b>Scheduled</b>	
Test Center Fee	\$14.00 USD
State Fee	\$20.00 USD
<b>Total Price</b>	<b>\$46.75 USD</b>

Below the table, there is a small note: 'All prices are inclusive of all taxes. You might see \$0 USD in cases where we do not charge for certain services or in case your company has paid for the test.' At the bottom of the 'Order Summary' box is a dark gray button labeled 'CONTINUE'.

6. Review the booking information, agree to the terms and conditions, and then click the **PURCHASE** button.

**Booking:** California HiSET Language Arts - Reading - Computer Based Test - Onsite (Test Center)Candidate Bulletin

### Review Booking

#### Candidate Details

Date of Birth: 2001-01-01

Email Address: test\_taker@psonline.com

Street Address1: 123 Main St

City: Beverly Hills

State: California

Country: US

Postal Code: 90210

Gender: Prefer not to answer

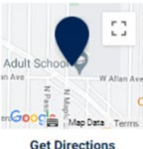
Did you use an adult education program to prepare for the HiSET test?: Yes

What is your ethnicity?: I prefer not to respond

What is your race? Select all that apply.: I prefer not to respond

Do you communicate better (or as well) in English than in any other language?: Yes

#### Booking Information



**California HiSET Language Arts - Reading - Computer Based Test Scheduled**

- English
- Friday, October 27, 2023
- 9:00 AM Pacific Daylight Time
- Onsite (Test Center)
- Burbank Adult School - CBT
- 3811 W. Allan Avenue, Burbank, CA, US

#### Order Summary

California HiSET Language Arts - Reading - Computer Based Test	\$12.75 USD
California HiSET Language Arts - Reading - Computer Based Test <b>Scheduled</b>	
Test Center Fee	\$14.00 USD
State Fee	\$20.00 USD
Discount	\$-46.75 USD
<b>Total Price</b>	<b>\$0.00 USD</b>

All prices are inclusive of all taxes. You might see \$0 USD in cases where we do not charge for certain services or in case your company has paid for the test.

☐ By continuing, you agree to The Company's Conditions of Use And Privacy Notice.

**PURCHASE**

7. Once payment has been made you will receive the **Booking Confirmation** page.

**Booking Confirmed!!**

DONEPRINT CONFIRMATIONBOOK ANOTHER TEST

### Candidate Details

Date of Birth: 01/01/2001

Email Address: test\_taker@psonline.com

Street Address1: 123 Main St

State: California

City: Beverly Hills

Country: US

Postal Code: 90210

Gender: Prefer not to answer

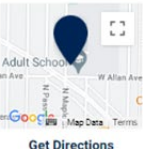
Did you use an adult education program to prepare for the HiSET test?: Yes

What is your ethnicity?: I prefer not to respond

What is your race? Select all that apply.: I prefer not to respond

Do you communicate better (or as well) in English than in any other language?: Yes

### Booking Information



**California HiSET Language Arts - Reading - Computer Based Test**

- English
- Friday, October 27, 2023Add to Calendar
- 9:00 AM Pacific Daylight Time
- Onsite (Test Center)
- Burbank Adult School - CBT
- 3811 W. Allan Avenue, Burbank, CA 91505, US

**Order date:** Tuesday, October 17, 2023

### Order Summary

California HiSET Language Arts - Reading - Computer Based Test	\$12.75 USD
California HiSET Language Arts - Reading - Computer Based Test <b>Scheduled</b>	
Test Center Fee	\$14.00 USD
State Fee	\$20.00 USD
Discount	\$-46.75 USD
<b>Total Price</b>	<b>\$0.00 USD</b>

All prices are inclusive of all taxes. You might see \$0 USD in cases where we do not charge for certain services or in case your company has paid for the test.

## Scheduling Test at Home

1. Select the appropriate time zone for your test at home location.

**Booking:** California HISET Language Arts - Reading - Test at Home - Online Proctored (Live) [Candidate Bulletin](#)

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**Find a Time**

Country\*  Timezone\*

2. Select a date and time, then click the **BOOK THIS TIME SLOT** button.

**Find a Time**

Country\*  Timezone\*

« < October 2023 > »

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

☐ Available ☒ Selected

**Time slots available for: Tuesday October 31**

12:00 AM	12:30 AM	1:00 AM	1:30 AM	2:00 AM	2:30 AM	3:00 AM	3:30 AM	4:00 AM
4:30 AM	5:00 AM	5:30 AM	6:00 AM	6:30 AM	7:00 AM	7:30 AM	8:00 AM	8:30 AM
9:00 AM	9:30 AM	10:00 AM	10:30 AM	11:00 AM	11:30 AM	12:00 PM	12:30 PM	1:00 PM
1:30 PM	2:00 PM	2:30 PM	3:00 PM	3:30 PM	4:00 PM	4:30 PM	5:00 PM	5:30 PM
6:00 PM	6:30 PM	7:00 PM	7:30 PM	8:00 PM	8:30 PM	9:00 PM	9:30 PM	10:00 PM
10:30 PM								

3. If paying by Coupon or Voucher, enter the code in the box provided and click **APPLY**.

4. Enter your Billing Address and click the **CONTINUE** button.

### Coupon or Voucher Code

APPLY

### Billing Address

☐ Billing address is the same as mailing address

Address 1 \*

Address 2

City \*

Administrative Region (State/Province) \*

Zip/Postal Code \*

Country of Residence \*

CONTINUE

### Order Summary

California HiSET Language Arts - Reading - Test at Home	\$12.75 USD
California HiSET Language Arts - Reading - Test at Home <b>Scheduled</b>	
Remote Proctor Fee	\$17.50 USD
State Fee	\$20.00 USD
<b>Total Price</b>	<b>\$50.25 USD</b>

All prices are inclusive of all taxes. You might see \$0 USD in cases where we do not charge for certain services or in case your company has paid for the test.

CONTINUE

5. Review the booking information, agree to the terms and conditions, and then click the **PURCHASE** button.

### Review Booking

#### Candidate Details

Date of Birth: 2001-01-01

Email Address: test\_taker@psionline.com

Street Address1: 123 Main St

City: Beverly Hills

State: California

Country: US

Postal Code: 90210

Gender: Prefer not to answer

Did you use an adult education program to prepare for the HiSET test?: Yes

What is your ethnicity?: I prefer not to respond

What is your race? Select all that apply.: I prefer not to respond

Do you communicate better (or as well) in English than in any other language?: Yes

#### Booking Information

**California HiSET Language Arts - Reading - Test at Home **Scheduled****

English

Tuesday, October 31, 2023

9:30 PM Pacific Daylight Time

Online Proctored (Live)

Before taking your remote online proctored exam, please check system compatibility - click [HERE](#)

#### Billing Information

### Order Summary

California HiSET Language Arts - Reading - Test at Home	\$12.75 USD
California HiSET Language Arts - Reading - Test at Home <b>Scheduled</b>	
Remote Proctor Fee	\$17.50 USD
State Fee	\$20.00 USD
Discount	\$-50.25 USD
<b>Total Price</b>	<b>\$0.00 USD</b>

All prices are inclusive of all taxes. You might see \$0 USD in cases where we do not charge for certain services or in case your company has paid for the test.

☐ By continuing, you agree to The Company's Conditions of Use And Privacy Notice.

PURCHASE



6. Once payment has been made you will receive the Booking Confirmation page.

**Booking Confirmed!!**

DONEPRINT CONFIRMATIONBOOK ANOTHER TEST

**Candidate Details**

Date of Birth: 01/01/2001Email Address: test\_taker@psionline.com

Street Address1: 123 Main StState: California

City: Beverly HillsCountry: US

Postal Code: 90210Gender: Prefer not to answer

Did you use an adult education program to prepare for the HiSET test?: YesWhat is your ethnicity?: I prefer not to respond

What is your race? Select all that apply.: I prefer not to respondDo you communicate better (or as well) in English than in any other language?: Yes

**Booking Information**

**California HiSET Language Arts - Reading - Test at Home**

English

Tuesday, October 31, 2023Add to Calendar

9:30 PM Pacific Daylight Time

Online Proctored (Live)

Before taking your remote online proctored exam, please check system compatibility - click [HERE](#)


Order date: Tuesday, October 17, 2023

**Billing Information**

**Order Summary**

California HiSET Language Arts - Reading - Test at Home	\$12.75 USD
California HiSET Language Arts - Reading - Test at Home <b>Scheduled</b>	
Remote Proctor Fee	\$17.50 USD
State Fee	\$20.00 USD
Discount	\$-50.25 USD
<b>Total Price</b>	<b>\$0.00 USD</b>

All prices are inclusive of all taxes. You might see \$0 USD in cases where we do not charge for certain services or in case your company has paid for the test.

hiset

Test Taker Bulletin

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## 7. Your booking will now display in your account.

- It is important that you perform the system compatibility check before your test day.
- You are NOT permitted to use a Chrome Book or iPad for at-home testing.
- On the day of the scheduled examination, you may log-in up to 30 minutes prior to your scheduled exam time.
- If you are late 30 or more minutes on test day, you will be unable to launch your exam.

**NOTE:** You must schedule no less than 24 hours in advance.

**Bookings:** ?

**California HiSET Language Arts - Reading - Test at Home**

**California HiSET Language Arts - Reading - Test at Home**

14 DAYS 10 HOURS 28 MINUTES

Tuesday, October 31, 2023 **Add to Calendar** ▼

9:30 PM Pacific Daylight Time

Online Proctored (Live)

Before taking your remote online proctored exam, please check system compatibility - click [HERE](#)

Online Proctored (Live)

Print Confirmation Candidate Bulletin Test Instructions More Information

**CANCEL BOOKING** **RESCHEDULE**

**IMPORTANT: BE SURE TO CHECK THE COMPATIBILITY OF YOUR COMPUTER to include Audio/Video Check, Webcam Check and System Check. Prior to testing, [CLICK HERE](#).**

If you have any questions regarding your compatibility check, or if you experience issues launching your test, you may initiate a chat with PSI's technical support team after you close the Secure Browser Software by clicking [here](#).

# Telephone Registration

PSI registrars are available at **1-800-367-1565 (ext. 7193)** to receive payment and to schedule your appointment for the test. Please call Monday through Friday between 6:30 am and 9:00 pm, or Saturday-Sunday between 8:00 am and 4:30 pm, Central Time.

To register by phone, you will need a valid credit card (VISA, MasterCard, or American Express).

## Cancelling a Test Appointment

You may cancel and reschedule a test appointment without forfeiting your fee **if your cancellation notice is received 24 hours before the scheduled test date**. For example, for a Monday appointment at 1:00 PM, the cancellation notice would need to be received on Sunday by 12:59 PM. To cancel or reschedule and you must call PSI at **(855) 694-4738** or log in to your My HiSET account.

**Note: A voice mail message is NOT an acceptable form of cancellation.**

## Missed Appointment or Late Cancellation

Your registration will be invalid, you will not be able to take the test as scheduled, and you will forfeit your test fee, if you:

- Do not cancel your appointment 24 hours before the scheduled test date.
- Do not appear for your test appointment.
- Do not arrive on time for your test.
- Do not present proper identification when you arrive for the test.
- Testing fees and registrations are not exchangeable between computer-based tests, Live Online Proctoring, and paper-based testing. For instance, if you scheduled a paper-based test and need to take a computer-based test instead,

you must cancel the paper-based test and schedule a new computer-based testing appointment.

**NOTE: Not all test centers offer computer-based tests.**

Please confirm that your testing center offers computer-based testing before you cancel your paper-based test.

# Scheduling a Retake

If you must reschedule a retake of the examination, you **MUST** wait 24-hours after the unsuccessful attempt to reschedule. You may access a registration form [at test-takers.psiexams.com/browse/HiSET](https://test-takers.psiexams.com/browse/HiSET). You may also call PSI at **(855) 694-4738**.

# Scheduling with Accommodations

PSI is committed to serving test takers with disabilities or health-related needs by providing services and reasonable accommodations in accordance with the Americans with Disabilities Act Amendments Act (ADAAA) of 2008.

**Some test takers with disabilities or who would otherwise have difficulty taking the test may utilize the following accommodations without prior approval. You can bring most of these items with you to the test center:**

- Transparent overlays.
- Earplugs (not attached to any electronic device).
- Plain, unmarked straightedge to assist with keeping place while reading. You may use a piece of scrap paper for this purpose, but it must be returned at the end of the testing session.
- Handheld non-electronic magnifying device (without memory or camera).
- Seat cushion/back pillow, or footstool (item will be inspected by test center personnel before and after testing).
- Prescription medications (in the prescription bottle with a label indicating your name, dosage and directions).
- Service animals.
- Medical devices (e.g., asthma inhaler, hearing aid, pacemaker, insulin pump on vibrate or silent, oxygen tank, TENS stimulator).
- Highlighter or black felt pen for essays and scratch work only.
- Scratch paper (\*provided by and to be collected by test center personnel at end of testing session).

# Accommodations Requiring Prior Approval

Test takers must request these accommodations and get approval prior to scheduling their test appointments. This list includes some, but not all, of the available accommodations.

- Extended time.
- Separate room.
- Audio cassette or other form of recorded audio.
- Large print.
- Screen magnification.
- Calculator/talking calculator.
- Scribe or keyboard entry aide.
- Additional supervised break time.
- Sign language-interpreted instructions for test takers who are deaf or hard of hearing.

All other requests for accommodations must be approved in accordance with PSI's policies and procedures and must be made online using the [PSI Accommodations Request Form](#) prior to scheduling.

**Test takers granted accommodation in accordance with the ADA, MUST work with PSI's Exam Accommodations team to schedule their test.**

# Testing Concerns

If you have concerns about the conditions at your test site and believe they prevented you from performing adequately during your test you should contact PSI and describe the problem. Complaints communicated to the test site staff only will not receive a response from PSI. Please provide a detailed description of your complaint. Complaints must be received no later than seven (7) business days after the testing date involved.

**Please have the following information available when you contact PSI:**

- Name and address of the test center.
- Test date.
- Name of test (subject).

**Phone:** 1-855-MyHiSET

**Email:** [HiSETsupport@psionline.com](mailto:HiSETsupport@psionline.com)

## Test Site Closing for an Emergency

If severe weather or another emergency forces the closure of a test site on a scheduled test date, your test will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your test schedule in the test taker portal or by calling **855-MyHiSET**. Every effort will be made to reschedule your test as soon as possible, and you may also check their website at [test-takers.psiexams.com/browse/HiSET](https://test-takers.psiexams.com/browse/HiSET) for the next available appointment.

# Identification and Security

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## Required Identification

As a test taker, you must register for the test with your LEGAL first and last name as it appears on your government issued identification. You must provide one (1) form of identification. It must be a VALID form of a government issued identification which bears your signature and has your photograph and must be current, not expired. If the test taker fails to bring proper identification or the names do not match, the test taker will not be allowed to test, and will need to reschedule for a different day and time. Fees will not be refunded.

The following government issued ID documents are acceptable ID for admission to a testing session:

- Valid unexpired Passport.
- Valid unexpired Passport Card (U.S. only; must be accompanied by a supplemental ID with a photo).
- Driver's license or temporary license from any US State or Territory NOTE: if a temporary license it must have a photo (See exceptions under Driver's License Renewals for more information).
- State or Province ID card (including those issued by the motor vehicle agencies).
- National ID card.
- Military ID card (not applicable for test at home).
- Tribal Enrollment/Education Card.
- School ID w/photo and an original birth certificate (a photocopied birth certificate will not be accepted).
- Any other form of government issued photo ID with date-of-birth (national or foreign):
  - Judicial Institutions/Corrections ID.
  - Medicaid ID.

**Please see your state/territory's requirements for additional acceptable forms of ID.**



# Supplemental ID documents

You should provide a supplemental ID if the proctor questions the primary ID document and/or if the primary ID document is otherwise acceptable but does not have your full name, date of birth, photograph, or signature.

- Supplemental ID documents may not be used to resolve last name discrepancies. The last name on a test-taker's primary ID must match (excluding hyphens, accents and spaces) the name on his or her registration confirmation.
- The following ID documents are acceptable as supplemental ID:
  - Government issued ID card (including, but not limited to, those listed under Primary ID requirements earlier in this section).
  - Student ID card.

# Unacceptable ID Document

The following documents are not acceptable as primary or supplemental ID under any circumstances:

- Any document that is photocopied or produced on a phone or other electronic device.
- International driver's license.
- Draft classification card.
- International student ID.
- Credit/debit card of any kind.
- Notary-prepared letter or document.
- Birth certificate.
- Social Security card.
- Any document that is not recognized by a government agency.
- Any ID document presented on a phone or other electronic device.

## Driver's License Renewals

If your driver's license has expired, but you present it along with your original Department of Public Safety renewal certificate, these two documents together are acceptable if the names on both documents match exactly. If you are issued a temporary paper license in lieu of a renewal certificate, it is acceptable only if it is accompanied by a supplemental ID.

**Acceptance of expired IDs vary by state/territory. See your [state/territory's requirements](#) for details.**

If you obtain a U.S. military ID, and the expiration of your driver's license has been extended or deferred by the issuing state, the license can be used as supplemental ID along with your U.S. Military ID. Depending on the state, the extension or deferral may consist of either a sticker affixed to the license, the designation "military" printed in place of an expiration date, or a separate document carried with the license, usually with a notation that the driver's license is valid until a specific time period after discharge from service.

**Please note, Military IDs are never accepted for test at home.**

# Security Procedures

The following test protocols apply during any test. PSI may pause or terminate a test at any time. Failure to follow the test protocol, may result in the cancellation of scores, prohibition from taking future tests, and may lead to legal action.

**Termination of your test for any violation will result in the forfeiture of your test registration fee, or if the appointment was one made using one of your retake credits, forfeiture of the credit.**

## Prohibited Items:

- Reference materials of any kind.
- Electronic devices of any type, including but not limited to; cellular phones, cameras, computers of any type (e.g., laptops, tablets, iPads), earbuds, electronic games, electronic watches, handheld calculators, headsets, mobile devices, music players (e.g., iPods), pagers, radios, recording devices (audio or video), smart watches, televisions, etc.).
- Hats or headgear not worn for religious reasons or as religious apparel, including hats, baseball caps, or visors.

## Prohibited Behavior:

- Giving or receiving assistance on a test.
- Copying or communicating test content.
- Using outside references or resources during a test, examples:
  - Browsing other local resources.
  - Browsing the internet.
  - Attempting to use a computer or computer program not provided or approved by PSI.
  - Attempting to use a telephone or mobile device.
  - Using notepad on the computer.
  - Using an application on the computer not provided by PSI.
- Engaging in disruptive behavior during check-in or during a test, examples:
  - Acting in an inappropriate manner.
  - Using abusive language.

- Speaking aloud.
- Causing noise unrelated to keyboard typing.
- Engaging in prohibited behavior during check-in or during a test, examples:
  - Reading questions out loud.
  - Leaving the room without proctor approval.
  - Using instant messaging, or other electronic communication.
  - Capturing a picture or video of test items.
  - Attempting to use telephone or mobile device.
  - Obstructing the proctor's view (camera or in person).
  - Having inappropriate materials on desktop (explicit).
  - Changing spaces during the test without proctor approval.
  - Not focusing eyes on the screen.

Any test taker seen giving or receiving assistance on a test, found with prohibited items, or displaying prohibited behavior or violating any security regulations will have his or her test terminated, will be asked to surrender all test materials, and will have their score cancelled by PSI.

## Cancellation of Scores by PSI

PSI strives to report scores that accurately reflect the performance of every test taker. Accordingly, PSI's standards and procedures for administering tests have two primary goals: giving test takers equivalent opportunities to demonstrate their abilities and preventing any test takers from gaining an unfair advantage over others. To promote these objectives, PSI reserves the right to cancel any test score when, in its judgment:

- Failure to follow PSI identification and security protocol.
- A testing irregularity occurs.
- The test taker attempts to use the work or ideas of others as his or her own in the essay section of the test.
- The score is invalid for another reason.

Reviews of scores by PSI are confidential. When, for any of the above reasons, PSI cancels a test score that has already been reported, it notifies score recipients that the

score has been cancelled. PSI does not disclose the reason for cancellation to any third party except when authorized to do so by the test taker and in certain cases.

Test takers whose scores are cancelled will forfeit any fees paid and must pay to take the tests again at a future administration. No record of score cancellations, or the reason for cancellation, will appear on their future score reports.

# Testing Irregularities

“Testing irregularities” refers to problems with the administration of a test. When this occurs, it may affect an individual or group of test takers. Such problems include, without limitation:

- Administrative errors (such as improper timing, improper seating, defective materials, and defective equipment).
- Improper access to test content.
- Other disruptions of test administrations (such as natural disasters and other emergencies).

When testing irregularities occur, PSI may decline to score the test or may cancel the test score. When it is appropriate in PSI’s judgment to do so, PSI gives affected test takers the opportunity to take the test again as soon as possible without charge.

## Plagiarism

PSI and your state/territory reserve the right to cancel the scores of test takers when, in their judgment, there is evidence that a writing response includes, for example, text that is substantially similar to speech found in other HiSET responses, or quotations or paraphrasing of language or ideas from published or unpublished sources used without attribution. Such responses do not reflect the compositional writing skills that the test seeks to measure.

## Invalid Scores

PSI may also cancel scores if, in its judgment, there is substantial evidence that they are invalid for any other reason. Substantial evidence means evidence that is sufficient to persuade a reasonable person; the substantial evidence standard is lower (i.e., requires less proof) than the reasonable doubt, clear and convincing, and preponderance of the evidence standards. Evidence of invalid scores may include, without limitation, discrepant handwriting, unusual answer patterns and/or inconsistent performance on different parts of the test. Before cancelling scores pursuant to this paragraph, PSI notifies the test taker in writing about its concerns, gives the test taker an opportunity to submit information that addresses PSI’s concerns, considers any such information submitted, and offers the test taker a choice of options. The options may include voluntary score cancellation, a free retest, or a voucher for a future test.

# Breaks

If your test center allows you to take multiple subtests in one day you may take breaks between subtests. Breaks are not standard for individual subtests or live online proctoring. Test takers requiring breaks for medical reasons should refer to the section on [“How to request accommodations”](#) for details and instructions.

# Test Center Administration

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Multiple test center locations are available in most states and territories and many offer test at home options.

Go to [hiset.org](https://hiset.org) or call PSI at **1-855-MyHiSET** or **1-855-694-4738** to find available options.

On the day of the test, you should arrive 30 minutes before your appointment. This extra time is for the sign-in, identification process, and familiarizing you with the test process.

**If you arrive late, you may not be admitted to the test site and you will forfeit your test registration fee, or if the appointment was one made using one of your retake credits, you will forfeit the credit.**

During the check in process, all test takers will be asked if they possess any prohibited items. Test takers may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. The proctor may also ask test takers to lift up the ends of their sleeves and the bottoms of their pant legs to ensure that notes or recording devices are not being hidden there.

Proctors will also carefully inspect eyeglass frames, tie tacks, or any other apparel that could be used to harbor a recording device. Proctors will ask to inspect any such items in test takers' pockets.

No prohibited items are allowed within the test taker's reach or line of sight. If prohibited items are found during check-in, test takers shall put them in the provided secure storage or return these items to their vehicle for test site exams. PSI will not be responsible for the security of any personal belongings or prohibited items.

## Prohibited items:

- Bulky or loose clothing or coats including but not limited to; open sweaters, cardigans, shawls, scarves, vests, jackets and coats.
  - In the event you are asked to remove bulky or loose outerwear, appropriate attire, such as a shirt or blouse should be worn underneath.
- Other personal items, including but not limited to; backpacks, briefcases, chewing gum, drinks, food, good luck items, notebooks, paper or other materials on which



to write, pens, pencils or other writing devices, purses, reading material, smoking or chewing products, wallets, etc.

Additional protocols for testing at a testing center, include but not limited to:

- Person(s) accompanying a test taker may not wait in the test site, inside the building or on the building's property. This applies to guests of any nature, including drivers, children, friends, family, colleagues, or instructors.
- Once test takers have been seated and the test begins, they may leave the test room only to use the restroom, and only after obtaining permission from the proctor. Test takers will not receive extra time to complete the test. If you take an unscheduled break, you will not be able to access the following items: phones, calculators, books, pamphlets, notes, watches, dictionaries, translators and papers of any kind.
- You will receive three pieces of scratch paper and a pencil paper before you begin the test. You cannot remove a page or a portion of the scratch paper and must return the pencil and all three pieces in their entirety during check-out.

# Test At Home

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Be sure to download the secure browser with plenty of time before the test starts; at least 30 minutes prior to testing is recommended.

**If you attempt to start your test more than 30 minutes after your scheduled start time you may not be admitted into the testing session and you will forfeit your test registration fee, or if the appointment was one made using one of your retake credits, you will forfeit the credit.**

## Before Your Test

- Clear your desk and work area of any unnecessary items or clutter.
- Have available everything you need to take the test, including identification, white board, and dry erase marker.
- Run the compatibility check available in your account or at [syscheck.bridge.psiexams.com](https://syscheck.bridge.psiexams.com).

## Accessing Your Test

Log into your My HiSET account and launch your test via the link provided in your account or as part of your booking confirmation email.

**Your launch link will be activated up to 30 minutes before your assigned appointment time. If you do not have this link, please contact HiSET Test at Home Technical Support at 1-855-340-0029.**

- Download or launch the proctoring software.
- You will be prompted to enter a phone number. In the event you are disconnected, a support agent will call to assist in troubleshooting.
- A bandwidth and microphone check will ensure you meet the technical requirements.

- You will be prompted to close any prohibited processes you have running on your machine.

## Authenticate Your Identity

**Note:** Military IDs are never accepted for live online proctoring.

- You will be prompted to take a picture of your photo ID.
- Scan your room and workspace – be sure to show your desk area, floor, and walls around you.
- Take a selfie to be compared with your photo ID.

## Take Your Test

- A proctor will validate your authentication process.
- Take your test and submit your answers in the test driver.
- End the proctoring portion by clicking the “End Proctoring Session” button.
- Take the anonymous survey to improve future testing experiences.

**For more information, visit [PSI’s Guide to Online Proctoring](#)**

Additional security protocols for remote online proctored exams include but not limited to:

- Temporarily moving out of the camera's line of sight.
- Test takers are not allowed to have scratch paper. You can have a whiteboard and dry erase marker. If a whiteboard is unavailable, you may make one by using a blank sheet of white paper and a page protector or large clear plastic bag which you may also use with a dry erase marker.
- Adequate lighting for the proctor to see test taker’s activity.
- Internet service must be sufficient to administer the test.

- Web camera must be placed for ideal viewing by the proctor.
- Test taker may not change computers during the test.
- Test taker may not change spaces during the test.
- Test taker must follow proctor instructions, which may include, but are not limited to:
  - Keeping hands on the desktop.
  - Keeping eyes on the computer screen.
  - Not fidgeting during the test.
  - Keeping hands away from face.
- Please do your best to avoid covering your mouth for the whole duration of test. Be aware that talking/whispering/mouthing is not allowed during test.
- Breaks are NOT allowed during remote online proctored examinations. If you believe you cannot complete your test without a break, please do not register for remote online proctored examinations.
- Also note that under no circumstances are you allowed to take a screenshot or photo of the test or the test results at any time during or after the session.

# Taking the Test by Computer

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The test will be administered via computer. You will be using a mouse and computer keyboard.

## Tutorial

Before you start your test, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your test time. Sample questions are included following the tutorial so that you may practice answering questions and reviewing your answers.

## Test Question Screen

One question appears on the screen at a time. During the test, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

**IMPORTANT:** After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the test time has not run out.

## Test Review

### Scoring

Computer-based test scores

For computer-based tests, official scores are posted on My HiSET within:

- Three business days for multiple-choice tests.
- Six business days for essay tests.

When you take a computer-based test, unofficial scores are immediately displayed on the screen after you complete the test for all multiple-choice sections. However, unofficial scores are not displayed for the writing test.

### Paper-based test scores

On average, scores for paper-based tests are usually available within three to five business days after PSI receives your answer sheet for scoring. Scores for tests that include essay questions will be available within six to ten business days.

### How can I access my scores?

Your scores are available through your My HiSET Test Taker Portal account.

### Score reports

Your scores are available in two different types of reports — Individual Test Reports and a Comprehensive Score Report.

The report that is listed first in your My HiSET account is your Comprehensive Score Report. It is a cumulative record of your best scores. It only includes the highest score for each subtest you have taken, and it is automatically updated each time you take a subtest.

You can view and print your Comprehensive Score Report through your online account. If you do not see your Comprehensive Score Report in your account, you may have to get it directly from your state/territory.

The other type of report you will see is an Individual Test Report. The Individual Test Report includes your score for an individual subtest and an explanation of what that score means. You have one of these for each subtest you have taken, so it is possible that you may have several. They are listed by test date.

### How to understand your HiSET score

The following information will help you gain a better understanding of what your scores mean.

#### How do I know if I've passed the HiSET battery of five tests?

Each of the five subtests in the HiSET battery is scored on a scale of 1–20. To pass, you must do all three of the following:

- Achieve a score of at least 8 on each of the five individual subtests\*.
- Score at least 2 out of 6 on the essay portion of the writing test.

- Have a total combined score on all five tests of at least 45.

The total score of 8 and essay score of 2 must be earned on the same test date. scores from multiple tests cannot be combined.

**Note: Some states and territories may set passing scores that are higher, but under no circumstances can you pass with a total score lower than 45 on the full battery of tests.**

What does my individual test scoring report tell me?

**For each individual test scoring report, it indicates:**

- Your score, the total possible score, and whether you passed.
- The minimum score required to pass.
- Performance summary section, which shows how you did on each of the content categories for that subtest.
- Your college and career readiness indicator.

What does passing mean?

Test takers who have received a passing score on the HiSET battery of tests have demonstrated a level of performance that exceeds the minimum level of performance typically required to graduate from high school.

How should I interpret my score?

If the HiSET battery of tests were to be administered to a random sample of high school seniors, it is estimated that 60% would pass on the first attempt. if you receive a score of 45 or higher, we estimate that you would be in the top 40% of graduating high school seniors nationally.

How are passing rates determined?

A score equivalency table was established between the HiSET and a nationally administered high school equivalency test. passing rates (60%) were chosen to be equivalent to traditional passing rates on other high school equivalency assessments.

Did you demonstrate college and career readiness?

Your individual test score report also indicates whether you have achieved the score required to demonstrate college and career readiness — with at least 15 out of 20 on any of the subtests. for the language arts–writing test, you must score at least a total score of 15 with a score of 4 on the essay.

What does college and career readiness mean?

Test takers who have scored at the college and career readiness level have shown a level of performance similar to the minimum level required to succeed in college-level credit-bearing courses.

What information is provided so I can try to improve my score on the HiSET test?

On the subtests, questions are grouped into content categories to help you in future study or in preparing to retake the test, your individual test score report shows your performance in each content category. This information might suggest areas where it would be worthwhile to concentrate your efforts.



## Confidentiality of information

PSI recognizes your right to control the information about you that is stored by PSI. Its policies are designed to safeguard your information from unauthorized disclosure. Your score report is intended only for you and for your state/territory. However, background information as on the registration system form is reported to the state/territory issuing your high school equivalency credential.

**NOTE: Your score record and the documents you completed are retained at PSI, including photos and documents from check-in on test day. Data retention periods may vary based on state requirements.**

# Tips for Preparing for Your Test

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## Study Companion

Use the HiSET Study Companion to help get ready for test day. You can also visit [hiset.org/test-takers-prepare/](https://hiset.org/test-takers-prepare/) for more information and resources.

## Practice Tests

Practice tests can be purchased from PSI at [psionlinestore.com/HiSET/](https://psionlinestore.com/HiSET/).

**The following suggestions will help you prepare for your test:**

- Only consider the actual information given in the question, do not read into the question by considering any possibilities or exceptions.
- Planned preparation increases your likelihood of passing.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory and it is also an excellent business practice.
- Discuss new terms or concepts as frequently as you can with colleagues, this will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

# Description of Tests

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The HiSET test lets you demonstrate that you have attained the knowledge equivalent to a high school graduate. It consists of five subtests that measure your knowledge in five core areas:

- **Language Arts–Reading:** contains 50 multiple-choice questions and measures your ability to understand, comprehend, interpret, and analyze a variety of reading material.
- **Language Arts–Writing:** contains 60 multiple-choice and one essay question and measures your ability to edit and revise written text, and to generate and organize ideas in writing.
- **Mathematics:** contains 55 multiple-choice questions and assesses your ability to solve quantitative problems using fundamental concepts and reasoning skills.
- **Science:** contains 60 multiple-choice questions and measures your ability to use science content knowledge, apply principles of scientific inquiry, and interpret and evaluate scientific information.
- **Social Studies:** contains 60 multiple-choice questions and measures your ability to analyze and evaluate various kinds of social studies information.

**NOTE:** Each test may contain some questions that will not count toward your score.

# Test Accommodation Instructions

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Accommodations are available for test takers with diagnosed disabilities.

To request accommodations, submit documentation from a medical authority or learning institution describing the disability or limitation and the accommodation being requested online using the [PSI Accommodations Request Form](#). Please note, requests cannot be submitted by phone.

Verification from the medical authority or learning institution that rendered the diagnosis must be submitted to PSI on letterhead or stationery of the authority or specialist and include all the following:

- Test taker's name.
- Description of disability and limitations related to testing.
- Recommended accommodation/modification.
- Name, title and telephone number of the medical authority or specialist.
- Original signature of the medical authority or specialist.

**Registration for the HiSET test is required before accommodations can be approved.**

Once documentation has been received and reviewed, the test-taker will receive a response notifying them of their approval/denial. The email will include instructions to contact our accommodation department for scheduling if approved or a request for additional information if denied. Test takers with approved accommodations **MUST** schedule via the Test Accommodations team.

*Failure to submit documentation in its entirety will prolong the accommodations approval process and may result in denial.*

PSI Test Accommodations

Phone: 800-367-1565 x 6750

Email: [eaalerts@psionline.com](mailto:eaalerts@psionline.com)

# State and Territory Information

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Information specific to your state/territory's HiSET program can be found by following the link to your state's page here:

[California](#)

[Colorado](#)

[Georgia](#)

[Hawaii](#)

[Illinois](#)

[Indiana](#)

[Iowa](#)

[Louisiana](#)

[Maine](#)

[Massachusetts](#)

[Michigan](#)

[Mississippi](#)

[Minnesota](#)

[Missouri](#)

[Montana](#)

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